

Terms and Conditions

Birthday Party Terms and Conditions

(SUBJECT TO CHANGE WITHOUT NOTICE)

Please read the below information to understand our procedures for our Birthday Party Packages.

Booking Deposit

- A booking deposit is required to be paid at the time of booking your birthday party. This deposit is non-refundable and is required to hold your booking date & time. For any last minute bookings, please contact our team members and we will do our best to accommodate your group.

Booking Payment

- The remainder of the booking payment is required to be paid at the end of your party. This payment is non-refundable. If you leave the facility without making the final payment, your card will be charged. If you have deactivated the card used for booking your deposit, Go Bonkers holds the right to contact Authorities, and press charges.

- No refunds are given for children who do not attend on the day.

Additional Charges

- A \$50 charge will be applied if excess cleaning is needed for your party.

- Nails/holes in the wall, confetti, pinatas, or glitters are NOT permitted. A \$150 clean-up fee will be charged for the prohibited decorations.

- A \$100 fee will be charged for any damages to our paint of the party room if you do not use the wall-safe tapes provided by Go Bonkers.

Food Information

- NO ALCOHOL beverages and DRUG SUBSTANCES are allowed in the facility.

- No additional fees will occur for any outside food or cake cutting.

- You are welcome to bring in Goodie Bags.

Play Rules in the playground

- Follow the Covid-19 Department of health re-opening protocols.
- Waivers are required to be signed before entering the facility.
- Clean socks are required for everyone(adults and kids). Shoes must be left on the cubby.
- Children must be constantly supervised by a parent/guardian. Adequate supervision requires the parent/guardian to be present at all times of play.
- Unsupervised children (of any age) will be removed from the playground, if staff is concerned for their safety.
- Children who are not yet 100% potty trained MUST wear a diaper.
- We are not responsible for lost or stolen gifts.
- No pets are allowed in the facility, except service animals.